#### (JULY 2019-JUNE 2020)



**ESTABLISHED 1886** | The mission of the KNOX COUNTY PUBLIC LIBRARY is to serve all residents as an educational, informational, recreational, and cultural center through a wide variety of resources, services, and programs. **KNOXLIB.ORG** 

# **2020 ANNUAL REPORT**

# COLLECTION & CIRCULATION



**1.26 million** items in the collection

## 2.43 million

total system circulations	
Adult books	418,101
Juvenile books	495,080
Teen books	27,248
Adult audiovisual	139,664
Juvenile audiovisual	51,143
Non-cataloged items	4,542
Renewals	497,616
Downloadable audiobooks	315,354
Ebooks	417,361
Downloadable magazines	25,011
Music streaming	9,078
Video streaming	31,422



## USAGE (FY2019-20)

**150,955** library card holders

**939,122** patrons visited the LIBRARY

**236,813** reference questions answered

**56,492** people attended programs

**585,202** courier transactions completed

## COMPUTERS, WEBSITE, & WI-FI

**266** public access computers

125,782 computer sessions

**488,704** Wi-Fi sessions

**8,238,383** unique visits to knoxlib.org; 14.7 million page views

## LOCATIONS, STAFF, & BUDGET



CENTRAL LIBRARY Lawson McGhee Library Downtown Knoxville

17 BRANCH LOCATIONS Serving all areas of Knox County

### EAST TN HISTORY CENTER

Which includes McClung Historical Collection, Tennessee Archive of Moving Image and Sound, and Knox County Archives

**887.5** open hours each week

**\$14,512,265** current budget

**204** staff members

