Adventure begins at the library.



Knox County Public Library 2024 Impact Report





A look at where we've been, and where we're headed.

Our look back reflects that Knox County Public Library is more than a place just for books. It's a vibrant hub where imagination thrives, knowledge grows, and connections deepen. Together, we had an exceptional year—exploring new technologies, expanding collections, and enhancing accessibility so everyone can embark on unique adventures. From diverse resources and programs to engaging storytimes and workshops, every initiative reflected our commitment to curiosity, lifelong learning, and community enrichment.

In 2024, our Library served over a million visitors across nineteen locations. Here are a few highlights, left to right:

Making magic happen at Mascot

Dragons love to read at Farragut

Teens build terrariums at Halls

Bulldozing at Burlington

Checking out the sky at Karns

Kamishibai at Cedar Bluff

Found treasure at Murphy

Building aMUSEment at Corryton

Hominy Mamas creating harmony at Howard Pinkston

Connecting at the Film Festival (p19)

Seniors and storytime meet at Carter

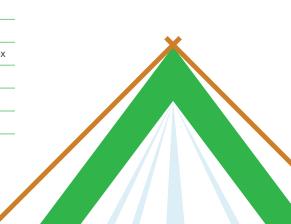
New library card holder at South Knox

Dragon eggs at Norwood

Creative crafting at Sequoyah

Making a discovery at Norwood

KNOX COUNTY PUBLIC LIBRARY



INSIDE

TRENDS & MILESTONES	4-5
YOUTH SERVICES	6-1
GENERAL SERVICES	.12-13
NFORMATION SERVICES	.14-15
HISTORY CENTER	.16-19
RESOURCES & PARTNERS	20-23

Unless otherwise noted, estimated, or selected for illustrative purposes, figures in this report reflect the Library fiscal year 2024 (FY2024), July 1, 2023 through June 30, 2024.

Everywhere all at once

The Library proudly serves all of Knox County's 500,000+ residents, from Corryton to Farragut, with 182,573 cardholders. In 2024, we welcomed over 80,000 more visitors than the previous year, reflecting our growing community engagement.



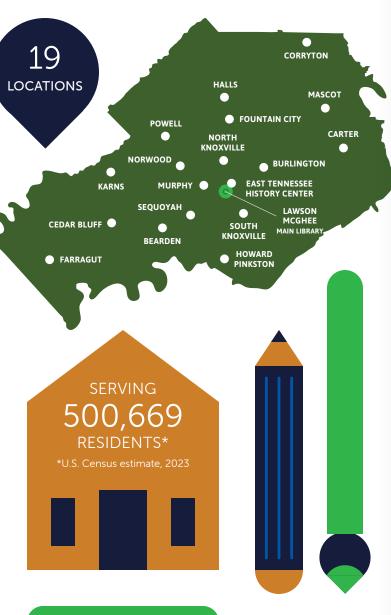
1,035,988 LIBRARY VISITORS

Up 9% from 952,259 visitors in FY2023.



43,265 HOURS OF SERVICE

In a typical week, library locations provide 857 hours of service. In 2024, libraries were open 351 days.

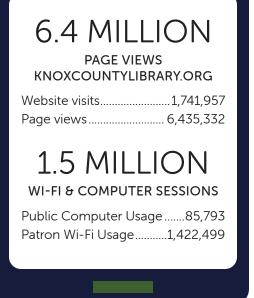


182,573 LIBRARY CARD HOLDERS

2,511 **PROGRAMS** ATTENDED BY 88,612 **PATRONS**

Milestones in the millions

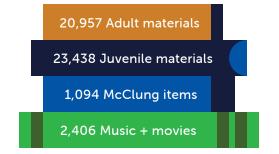
This year, we celebrate a milestone in our library's journey, achieving over 3 million total circulations and surpassing 1 million circulations of electronic materials through Overdrive and its mobile app, Libby.











Growth in emedia

In the past few years patron usage of emedia has surged significantly (more than doubling since 2018), reflecting a growing preference for digital content. OverDrive has been a key resource, offering downloadable audiobooks and ebooks, while Hoopla has gained popularity for its extensive collection of streaming music, movies, television shows, and comic books. Flipster provides easy digital access to magazines. Additionally, patrons have embraced Music Online for streaming music and Kanopy for quality streaming video, including films and documentaries.



EMEDIA USAGE, FY2024

Downloadable Audiobooks	481,21
Ebooks	551,79
Electronic Magazines	6,42
Streaming Music	13,31
Streaming Video	40,91
TOTAL	1,093,652

28,140 **JUVENILE CARD HOLDERS**

ITEMS IN THE CHILDREN'S COLLECTION

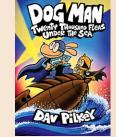
Children's books	398,303
Teen books	34,346
Children's Audiobooks	4,081
Children's DVD + Blu Ray	10,170
Children's Music CDs	1190

ITEM CIRCULATION. CHILDREN'S COLLECTION

Books + Media	1,247,889
Ebooks	70,314
Downloadable Aud	iobooks46,359
Teen Books + Media	a59,365
Teen Ebooks	33,750
Teen Downloadable A	Audiobooks33,229

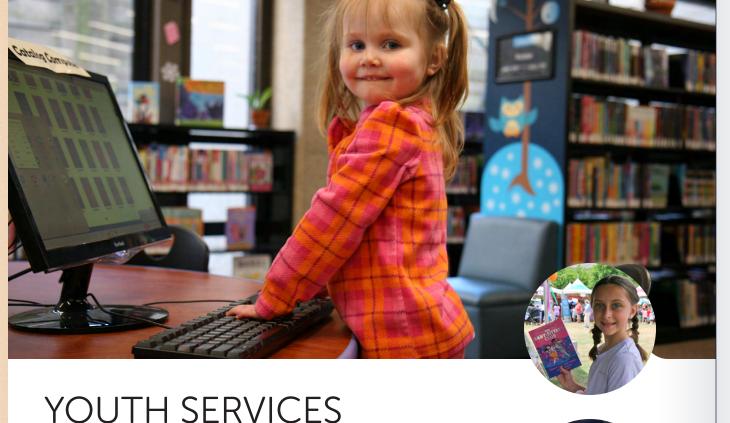
MOST CHECKED-OUT TITLES





Juvenile ebook 190 CHECKOUTS 252 CHECKOUTS

Juvenile Book



This year, through storytimes, STEM activities, workshops, family game nights, and more, we sparked learning, creativity, and a love of reading. One highlight was the longawaited return of Saturday Stories & Songs in October 2023, featuring storytellers, musicians, and performers at rotating library locations. The Margaret Dickson bequest supports this beloved series, bringing families together through the magic of storytelling and music.

Margaret Dickson was the former head of Children's Services at Knox County Public Library.





Award-winning artists inspire young authors and illustrators

JFRRY CRAFT

On September 12, 2023, Knox County Public Library hosted a drawing workshop with awardwinning cartoonist Jerry Craft at the East Tennessee History Center. Craft, known for his bestselling graphic novels New Kid and Class Act, taught participants how to create comics and write graphic novels. New Kid notably won the Newbery Medal, the Coretta Scott King Author Award, and the Kirkus Prize for Young Readers' Literature.

This event was a collaboration with the University of Tennessee-Knoxville and the Friends of the Library.

JARRETT J. KROSOCZKA

On September 26, 2024 author and illustrator Jarrett J. Krosoczka presented an engaging program showcasing his journey from a doodling child to an award-winning graphic novelist and creator of over forty books for kids. His works include the beloved Lunch Lady graphic novels, select volumes of the Star Wars™: Jedi Academy series, and the National Book Award Finalist Hey, Kiddo. Participants watched him draw, asked questions, and brought their books for autographs.

This successful program was a collaboration with Webb School of Knoxville and made possible through the generous support of Friends of the Library.



Adventure awaits around every corner

THE GREAT OUTDOORS

What could be better than combining reading, movemen and nature? You can do it all on one of five accessible and interactive Storybook Trails across Knox County. Working with Knoxville and Knox County Parks and Recs, Legacy Parks, ljams Nature Center, and the Knox County Health Department, these trails are a year-round favorite for readers of all ages.



EVERYONE'S A MAKER

From our enthusiastic tinkerers and sewers to those who craft and code, our librarians inspire all ages through hands-on experiences and access to new technologies, engaging instructors, and high-quality materials. Diverse programming like LEGO Clubs, adult crafts, STEAM workshops, and contests ignite creativity and innovation.



EXPLORING KNOXVILLE

The Read City Explorer Pass program promotes community engagement by offering library cardholders free or discounted access to local museums, parks, and cultural sites. This initiative encourages literacy while helping families access educational opportunities in our community.







READ CITY USA

What does it take to become the best-read city in America? A Mayor who cares about literacy, a school system that works hard to improve the approach to teaching reading, and a community that jumps in and joins the challenge. That's Read City USA. We are working together to create a culture of reading across all demographics—through the faith community, businesses, organizations, and families. The goal is not just making sure all children are reading on grade level, but that they develop a true LOVE of reading.

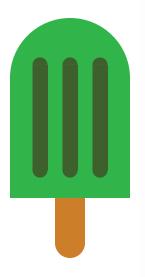
The year-long program features four annual reading challenges that encourage community participation through engaging themes, attainable goals and fun prizes! We kicked off the 2024 challenge with an adventure theme at the Bijou Theatre with help from the Knoxville Children's Theatre.

Many thanks for support from the Jane L Pettway Foundation and the Bijou Theatre.



An Adventurous Quest

Our Summer Library Adventure feeds a child's natural curiosity through themed events, storytimes and hands-on workshops. The "Quest for Knowledge" challenge was a little different than previous summer campaigns. This year, we changed up the quest with literary missions rather than logging reading time. Missions such as "read by flashlight" or "read out loud to a favorite pet" helped promote reading as a fun activity, and the feedback was positive. What's more important is that summer reading helps prevent learning loss as students risk losing up to 20% of their reading gains over the break.



Participation was EPIC! We distributed

9,729
GAMEBOARDS

and we saw an 8.65% increase in online registrations. (4,013 Beanstack registrations in 2023 vs. 4,360 Beanstack registrations in 2024.)



To help remove barriers, we set achievable level up goals. Patrons could complete as few as 5 missions to earn a loot box prize, and dip back in as often as they could.

We were thrilled to award

14,564 LOOT BOX PRIZES



Inspiring even the most reluctant readers with missions such as, "act out a scene from a book," we hit big goals!

Together, we completed

110,475
LITERACY MISSIONS



Our community partners made an epic investment in summer reading, providing 27 Knox adventures for child and teen finishers that represent a \$396,045 in-kind investment.

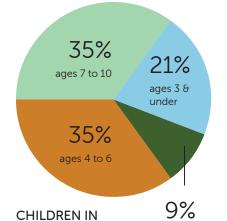
We awarded

2,800



Children's Festival of Reading

Every year, on the third Saturday in May, we kick off our summer of reading with a day dedicated to rockstar authors and illustrators, celebrity scientists, crazy crafts, and favorite storybook characters. This year was no exception, and in fact, the day was completely exceptional! We welcomed 11,000 guests for the 18th year of the epic and beloved Festival. One longtime attendee shared, "This year's was the best of the eleven we've attended!"



CHILDREN IN ATTENDANCE

3/**o** ages 11 & up

20 AUTHORS & ILLUSTRATORS

Authors Ashlyn Anstee, Alan Gratz, Gale Galligan, Deb Pilutti, Antwan Eady, and Cozbi Cabrera captivated audiences and connected with young readers one-onone at the Festival.

Pictured: Gale Galligan, Antwan Eady, Alan Gratz







Ashlyn Anstee, Gale Galligan, Deb Pilutti

3,000+

37
PERFORMANCES

70

COMMUNITY GROUPS & BUSINESSES







ONE BOOK READ CITY

Imagine a book club with 30,000 members! Once a year in May, all Knox County elementary students read the same title together for the One Book Read City initiative. This year, we welcomed Ashlyn Anstee, author and illustrator of the 2024 selection, *Shelby and Watts: Tidepool Troubles*. She became a celebrity as she visited schools and joined the Festival as one of the featured authors. She was amazed when hundreds of students lined up for hours to get their personal copy of the book signed.

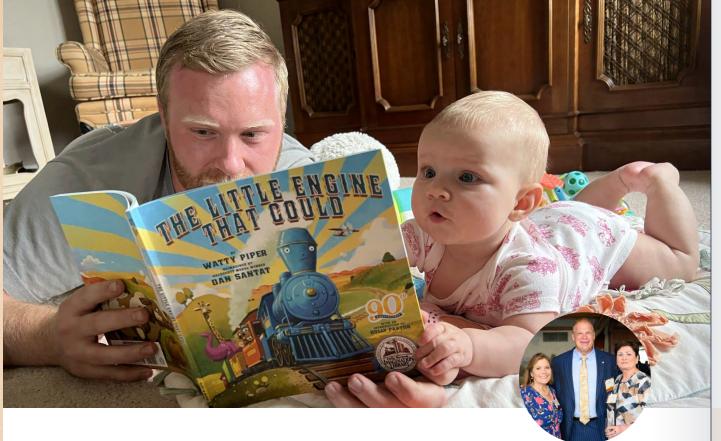
8 | YOUTH SERVICES | 9





A MAJOR MILESTONE

In May 2024, Knox County Imagination Library celebrated the delivery of our 4 millionth book—a milestone representing countless shared stories and sparked imaginations. As the program grows, it remains dedicated to inspiring young readers, fostering lifelong learning, and equipping every child for success. This achievement is a proud reminder of the power of books and the community's commitment to nurturing the next generation of readers.



Dolly Parton's Imagination Library of Knox County

Once a month, when a parent retrieves an Imagination Library book from the mailbox, all things go on hold. The book must be read. Right then. That is the power of Dolly's program. It's about more than preparing a child with a myriad of preliteracy skills—it's also about story and imagination and empathy. But even more critical, perhaps, is the bonding between parents and children when they snuggle in and read together. As the program's administrative host, we are thankful for our board, which helps raise \$250,000 a year to cover the costs of books and mailing.

2024 ADVISORY BOARD

Bonny Naugher	Trevor Brown	Lila Honaker	Anabel Lino
Board Chair	Mary Pom Claiborne	Renee Hauge	Valerie Somerville
Kay Hurst	Jessica Doppelt	Dr. Lisa Herron Oros	Paige Travis
Program Manager	Abby Ham	Beth Lackey	Tom Young



In September 2024, guests at the 6th Annual Seeds of Imagination Luncheon enjoyed a silent auction, live entertainment, and the presentation of the Literacy Impact Award. Quickly becoming a "must-attend" event, this year's luncheon featured music and storytelling by Kelle Jolly. Denise Dean, executive director of East Tennessee Freedom Schools, was honored for her dedication to inspiring young readers and promoting social justice. This year's event raised over \$90,000 net, making it possible to provide 704 children with books for an entire year.







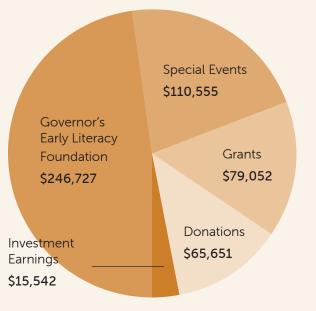


FINANCIAL REPORT

Imagination Library of Knox County thrives thanks to the generous support of our community and dedication of our Board.

REVENUES	\$517,527
Governor's Early Literacy Foundation	\$246,727
Special Events	\$110,555
Grants	\$79,052
Donations	\$65,651
Investment Earnings	\$15,542
EXPENSES	\$512,794
Books	\$493,454
Special Events	\$19,340

FUNDING SOURCES



By the numbers

5,074 new faces

Between July 2023 and June 2024, over 5,000 children were enrolled for the first time in Knox County's Imagination Library program.



74% enrollmen

Our program was one of the first urbar areas to offer the program and has one of the highest per capita registrations, ranking with major metropolitan areas like Charlotte, Nashville, and Washington, D.C.



18,935* children

Highest enrollment i 2024, encompassino 6 age groups (birth to age 5) and drawing from 28 ZIP codes of Knox County.

*Enrollment fluctuates monthly.



10 | YOUTH SERVICES

ITEMS IN THE GENERAL COLLECTION

Books*	530,744
Audiobooks	17,887
Downloadable Audic	books+39,387
Ebooks+	87,564
Video (DVD/Blu Ray)	30,685
CDs	14,886
Vinyl	1,145
TOTAL ITEMS	721,267

^{*}Excludes non-cataloged and McClung Items.

ITEM CIRCULATION, GENERAL COLLECTION

BOOKS	/5/,228
Media	130,023
Ebooks	446,600
Downloadable Audiobooks.	401,626
TOTAL CIRCULATIONS	1,715,477



D = = I.=

The highest circulating physical adult book was Demon Copperhead by Barbara Kingsolver

425 CIRCULATIONS 637 CHECKOUTS

Emily Henry

The adult ebook with

the most checkouts this

year was Book Lovers by

EMILY HENRY



GENERAL SERVICES

This year, we embarked on a journey of exploration and discovery, inviting patrons to step beyond their comfort zones through engaging workshops and immersive cultural experiences. Whether diving into new literary works or exploring creative pursuits, our programs sparked curiosity and lifelong learning. As we embrace new technologies and opportunities, we remain committed to fostering a sense of belonging and providing enriching experiences for all.

1,055 MEETING ROOM RESERVATIONS

413 ADULT/TEEN **PROGRAMS** HELD

Expanding viewpoints

EXAMINING MEDIA TRENDS

The Truth and Consequences Symposium in April 2024 explored media integrity in the era of Al, deepfakes, and online influencers. Highlights included a screening of A Tennessee Waltz: Ray Blanton's Last Dance, showcasing investigative journalism's role in exposing political scandals. Brittany Tarwater (WVLT anchor and producer), Hal Hardin (former DA), and Tom Humphrey (former investigative journalist) offered expert insights. An additional panel examined Al's influence on political communication and social media's impact on free speech.

Held in collaboration with UT Information Integrity Institute and UT Baker School of Public Policy and Public Affairs.

BROADENING HORIZONS

In June 2024, renowned National Geographic photographer Stephen Alvarez captivated a standing-room-only audience with stories and breathtaking images from his global explorations. From the deepest caves to the highest mountains, he shared his most challenging mission yet—preserving ancient art dating back 30,000 years. His latest National Geographic article (May 2024) details his race against time to save humanity's earliest records from destruction.

Photograph copyright Stephen Alvarez



Connecting audiences with compelling stories

LISTEN

The Beat, a podcast produced by the Library, features host Alan May, Reference Librarian and published poet, who introduces a different poet in each episode. The show highlights their readings and has showcased 15 poets in the past year, including Linda Parsons and Todd Davis. With over 2,166 downloads from 37 countries. The Beat has garnered a global audience, celebrating diverse voices in poetry.



WATCH

Daytime Docs is a new monthly film series at Lawson McGhee Library, organized by Reference Librarian Blake Wahlert. It feature compelling documentaries showcasing diverse narratives often overlooked. Wahlert emphasizes the value of shared viewing experiences, enriching community engagement through films like Toni Morrison: The Pieces I Am and Meet the Patels.



FEEL

The Memory Lab helps preserve home movies, photos, and audio tapes at risk of deterioration and obsolescence. As Lab tech Mary Ogle puts it, "We're here to help you save the past for the future." Since its 2019 launch, the Lab has supported over 400 sessions. The service provides equipment and basic assistance, funded by a State of Tennessee grant.





^{*}Includes juvenile audiobooks and ebooks, which are not reported separately.



230,553 REFERENCE QUESTIONS **ANSWERED**

Reference librarians and other staff fielded over 200,000 inquiries in fiscal year 2024. That's an average of 657 questions a day! (Knox County Public Library was open for 351 days.)

Addressing inquiries in the Reference Department demands keen insight, as our librarians assist with a broad range of topics, including business research, market analysis, science, literature, arts, and culture.



INFORMATION SERVICES

Over the past year, reference librarians have deepened their community engagement. Programs such as On the Road with Ask A Librarian, All Over the Page book club, and Daytime Docs film series have fostered learning and meaningful connections. Participation in local events—including Kid A'Riffic, Adult Aging Resources Fairs, Back to School Bashes, and Career Days—has strengthened our ties with residents, ensuring access to valuable resources and support.

Our librarians are available to assist in person or by phone, chat, or email, making it simple for community members to get the information they need.

3,713 PAGES READ IN BOOK CLUB

855 ONE-ON-ONE CONNECTIONS IN OUR COMMUNITY

Books for the Homebound

If you can't get to us, we'll bring it to you. With the help of some faithful volunteers and the guidance of the program coordinator, we provide personalized book delivery services to people unable to visit the library due to a disability. Librarians select books and materials tailored to each patron's preferences so there's always a good stack of books on the bedside table.



6,685 BOOKS. AUDIOBOOKS. MOVIES, & MUSIC CDS DELIVERED.

Interlibrary Loan

If we don't have it on our shelves. we can most likely find it for you. By connecting with libraries across the country, we are able to expand access to a vast range of books, articles and other resources. Of course, we return the favor. In the past year, we worked with 892 libraries to fill 6,740 borrowing and lending requests. The department has existed for over half a century and currently has on file a database of over 4,000 lending partners in public and private libraries from across the country.

3,410

ITEMS BORROWED FROM OTHER LIBRARIES

3,330

ITEMS LOANED TO **OTHER LIBRARIES**



LENDING PARTNERS CULTIVATED

Meeting diverse learning needs

In an era where digital content is vital to our daily lives, the Library is evolving to meet community needs through diverse digital resources. This year, we introduced Gale Presents: Udemy to our interactive educational offerings tailored for



personal and professional development, joining O'Reilly for Public Libraries and LinkedIn Learning. With tens of thousands of resources, including videos, courses, and books across various topics, new content is added weekly to cater to different learning goals. One patron successfully used Udemy during their commute, showcasing our commitment to flexible, on-demand learning accessible on any device. These resources are added to an already robust digital learning collection, which sees well over half a million uses.

DIGITAL SUBSCRIPTION HIGHLIGHTS* (RETRIEVALS/USES)

Knoxville News Sentinel historical archive on NewsBank	149,51
O'Reilly for Public Libraries	.99,29
Ancestry Library Edition	80,06
LinkedIn Learning for Library	16,92

^{*}Partial list, FY2024. Excludes subscriptions provided by Tennessee Electronic Library.

"WE SUPPORT ALL THOSE WITH **GOALS TO LEARN AND GROW** PERSONALLY AND IN THE WORLD OF WORK-STUDENTS PROFESSIONALS, JOB SEEKERS, MAKERS, AND ANYONE ELSE IN PURSUIT OF A GOAL."





CALVIN M. MCCLUNG HISTORICAL COLLECTION

ITEMS IN THE PHYSICAL COLLECTION McCluna Book. ..75.244 ...262 McClung Children Book. McClung Government Document. 104 McClung Manuscript ...564 McClung Map.. McClung Pamphlet ..11,462

ITEMS IN THE DIGITAL COLLECTION DIGITIZED ITEMS.. ..49,287 .424.733 PAGE VIEWS..

KNOX COUNTY ARCHIVES

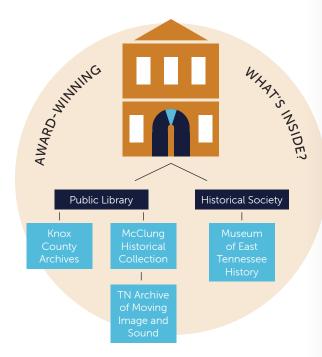
Serving as the repository for noncurrent, permanent records, the Archives dates back to 1792 and houses 230 years of historical records. Researchers can explore marriage and divorce records, as well as land. tax, and court documents, all of which remain remarkably intact and accessible to the public (excluding juvenile records and those restricted by law).

Knowledgeable archivists are available to assist researchers. They can help retrieve records and offer insights into Knox County's history and genealogical research.



EAST TENNESSEE HISTORY CENTER

Genealogical records, maps and deeds, old home movies—the History Center has it all. We are fortunate to have one of the region's finest collections of historical materials preserved in an iconic building. Our programming partner, the East Tennessee Historical Society, operates the world-class Museum of East Tennessee History.



Carl and Pearl Butler Exhibition

In October 2023, the museum unveiled They Sang What They Lived: The Story of Carl and Pearl Butler, the first retrospective honoring the iconic country duo. Celebrating their four-decade impact on the genre, the exhibition highlighted their heartfelt lyrics, signature "Knoxville sound," and their 1962 No. 1 hit, "Don't Let Me Cross Over."

Key features included the Allen "Junior" Butler Family Collection, showcasing rare photos, home movies, instruments, and stage costumes. A feature film captured their authentic style, while personal stories from family and musicians—including Dolly Parton, who considered them second parents—offered intimate insights. The exhibit also explored Knoxville and Nashville's roles in country music and the phenomenon of overlooked artists despite their success.

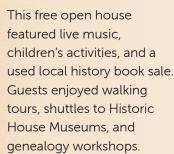


Guest Curator Bradley Reeves, author of Honky Tonkitis: On the Road with Carl Butler and Pearl.



History Hootenanny

Telling our area's story is a real hoot. Every August, we gather our partners around to showcase our history this time with a look toward our creative side of movie and music making.

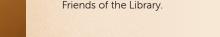


Highlights included special screenings from the Clarence Brown Film Festival, performances by the Lawnmower Bluegrass Band, and self-guided tours of the Tennessee Theatre. Children engaged in creative activities like stop motion film-making and puppet shows, making it a memorable event for all ages.



The History Hootenanny was a collaboration between East Tennessee Historical Society, East Tennessee History Center, Tennessee Theatre, and Friends of the Library.







WALTHER BARTH FILM COLLECTION

One of the most fascinating collections at TAMIS, this unique amateur film depicts Germany and the United States between the 1920s and the 1960s. Barth was a skilled amateur filmmaker, and his German films (1928-1931) capture the hustle and bustle of cosmopolitan continental life as well as early evidence of Nazi influences on German society. Barth immigrated to the United States in 1931 and later retired to Knoxville. His American films capture the 1936 Chicago World's Fair, the Great Smoky Mountains, and vignettes of family life.

TAMIS staff have worked to preserve this 11-hour collection since 2007, culminating in a comprehensive project funded by the National Film Preservation Foundation and Friends of the Knox County Public Library.



Tennessee Archive of Moving Image and Sound

The Library's historic audiovisual department was founded in 2005 to preserve East Tennessee's cultural heritage. Its unique collection offers rare glimpses into the past through film, video, audio, photographs, and documents. The moving image archive, dating to 1915, holds thousands of reels, including ads, documentaries, home movies, and newsreels from East Tennessee and the Southern Appalachians. The audio collection spans the 1920s to today, featuring artists like Chet Atkins and Dolly Parton, as well as rare reel-to-reel tapes, acetate discs, vintage radio programs, and oral histories.

Pictured, top: TAMIS engages new audiences and helps them understand film technology by creating their own illustrations directly on film, which are then animated by TAMIS! Scan the code to watch it in action.



2,000 DIGITIZED HOURS OF MOVING IMAGE

110 YEARS OF MOVING IMAGE HISTORY

East Tennessee and the Magic of Movies

The story of Hollywood wouldn't be the same without East Tennessee. From world-class actors and directors to locations and plotlines, the people and places of this area contributed significantly to the magic of the movies. In 2023, we put the spotlight on the silver screen with an interactive exhibition and a multi-day film festival.

One man stands out for his legacy. The Clarence Brown Film Festival (August 15-20) celebrated the prominent director of the silent and classic Hollywood eras with screenings, discussions, and tours. A rare showing of *The Signal Tower* (1924), accompanied live by Roger Miller of the Anvil Orchestra was a high point. Raised in North Knoxville and a graduate of UT, Brown worked with the greats of Golden Hollywood and is still well known today for National Velvet and The Yearling, both shown at the Festival. Brown's mark on movie making cannot be underestimated. He remained devoted to the area and endowed the Clarence Brown Theatre at UT.

The event was made possible through the generous support of partner organizations, including the Clarence Brown Theatre, University of Tennessee Libraries, UT Cinema Studies, Knoxville History Project, Tennessee Theatre, Stowers Machinery, Visit Knoxville Film Office, Friends of the Library, The Jay Family Foundation, and Humanities Tennessee.



Pictured, below: Author and film studies professor Gwenda Young

of University College Cork, Ireland provides the keynote address













LIGHTS, CAMERA, EAST TENNESSEE! EXHIBITION

This exhibition took us on a journey through the first days of moving images as seen through new-fangled devices available in stores on Gay Street to early movie houses and locations for some classic and not so classic films made in these hills. We remembered stars like Polly Bergen, Patricia O'Neil, Dolly Parton, David Keith, Dale Dickey and others, who made it big.

Top row: Brown mentors Claude Jarman, Jr. on the set of The Yearling. Jarman was a guest speaker at the Festival; On the plaza at the namesake Clarence Brown Theatre

2nd row: Signal Tower still photo; exhibition

3rd row: Exhibition: festivalgoers enjoyed an outdoor screening of National Velvet.



Invaluable resource

Every day, our incredibly dedicated Library staff shows up for our community. They offer a warm, welcoming place to learn and reflect. They curate, preserve, and provide access to important collections. They facilitate programs, workshops, and meetings. They assist with research and job searches. They teach, guide, share, create, deliver, investigate, recommend—they serve every Knox County resident and cardholder.

205 LIBRARY EMPLOYEES









































It's almost beyond words, how much I love being a librarian.

One never knows what is going on in a stranger's life, and sometimes just giving them the information they need...can be life-changing for both parties. I love seeing the kids light up for stories and crafts at special programs and when they get their first library cards. I love seeing teenagers and young adults excited that we have the books they are looking for. I love seeing my team take pride in the work they do.

-Branch Manager Joy (right), with Catherine and patrons

I like working for the library not because I'm surrounded by books, but because I'm surrounded by what's **in** those books: Information, entertainment, knowledge. Sharing that entertainment with patrons, helping them find that information, is the best part of my day. Like Rikki-Tikki-Tavi, our motto is "Run and find out." If you're lucky enough to do that with people you like and admire, life is pretty good.

—Branch Manager Libby

I love when someone asks a really interesting reference question and it's like a mystery for me to solve. I enjoy seeing people get excited about the free resources available through our library!

-Reference librarian Danielle (right), with Books for the Homebound Coordinator Anna Leah

Financial report

Knox County Public Library's operating budget is approximately 2% of Knox County Government's annual operating budget. (Fiscal year 2023 reported.)

> OF LIBRARY REVENUE IS PROVIDED BY THE WHEEL TAX

REVENUES	\$15,365,296
Wheel Tax	\$12,981,811
Other Financing Sources	\$1,300,000
State of TN & Federal Govt	\$642,235
Charges for Current Services	\$179,112
Other Local Revenues	\$156,434
Other Groups	\$105,704

EXPENSES	\$14,898,96
Personnel Services	\$7,989,87
Supplies and Materials	\$2,378,58
Employee Benefits	\$2,289,34
Contracted Services	\$1,163,24
Other Charges	\$917,45
Capital Outlay	\$160,44

Partnerships

FRIENDS OF THE KNOX COUNTY PUBLIC LIBRARY

For over 50 years, Friends of the Library has tirelessly supported library services. They generously volunteer their time to enhance the Library and the community. These partners enable a variety of programs, including author visits, summer reading challenges, holiday events, and Imagination Library. In FY2023 their book sales raised nearly \$98,000.

PRESIDENT: CINDY GIBSON COORDINATOR: SHERYL HULSE







GOVERNOR'S EARLY LITERACY FOUNDATION

In 2004, former Tennessee Governor Phil Bredesen founded the Governor's Early Literacy Foundation (formerly Governor's Books from Birth) as a public-private partnership to promote reading among preschoolers by expanding Dolly Parton's Imagination Library statewide. GELF has evolved into an early literacy leader, supporting children beyond age five to foster lifelong learning in Tennessee.

PRESIDENT: JAMES POND

KNOX COUNTY PUBLIC LIBRARY FOUNDATION

Founded to augment the Library's major capital needs, the Foundation has long supported children's programming through its Margaret Dickson Fund. It also manages Imagination Library funds.

CHAIR: JEFF JOHNSON

KNOX COUNTY PUBLIC LIBRARY **ADVISORY BOARD**

The Library Advisory Board serves in an advisory capacity to the County Mayor. Nine citizens across Knox County represent each Commission district.

PRESIDENT: ANDREW FLORES



FAST TENNESSEE HISTORICAL SOCIETY

The East Tennessee History Center houses one of the region's finest collections of historic materials for local history and genealogical research. While the History Center is maintained by Knox County Public Library, the Historical Society is a critical partner in its operation. The world-class Museum of East Tennessee History, operated by the Society, is the public face of the Center. The Society hosts genealogical classes and workshops, lunchtime lectures, and feature

PRESIDENT: WARREN DOCKTER, PH.D.





Major donors











KNOX COUNTY PUBLIC LIBRARY

July 2023-October 2024

\$65,000+

FRIENDS OF THE LIBRARY

\$40,000+

NATIONAL FILM PRESERVATION **FOUNDATION**

\$10,000+

JANE L. PETTWAY **FOUNDATION**

LEGACY PARKS FOUNDATION

MARGARET DICKSON **BEQUEST**

NATIONAL ENDOWMENT FOR THE ARTS

THOMPSON CHARITABLE **FOUNDATION**

\$5,000+

COMCAST

HUMANITIES TENNESSEE

ORNL FEDERAL CREDIT UNION

WANDA & JOHN SOBIESKI

STOWERS MACHINERY CORPORATION

EAST TENNESSEE CHILDREN'S HOSPITAL URGENT CARE

EAST TENNESSEE PEDIATRIC DENTISTRY

MCCARTY HOLSAPLE MCCARTY

NORA ROBERTS FOUNDATION

PILOT COMPANY

GARY R. WADE

\$1.000+

TVA

UNITED WAY OF GREATER KNOXVILLE

D. MORTON ROSE, JR.

LITERACY FOUNDATION

DOLLAR GENERAL

CITY COUNCIL

SAM'S CLUB #6572

SAM'S CLUB #8256

GIVEBACK

WALMART #1318

WALMART #1319

WALMART #3959

BYWATER COMMUNITY

\$500+

VISIT KNOXVILLE

FIRST CENTURY BANK

GOVERNOR'S EARLY LITERACY FOUNDATION MEMBERS OF KNOXVILLE

TENNESSEE ARTS COMMISSION

UNIVERSITY OF TENNESSEE LIBRARIES

\$2,500+

DOWNTOWN KNOXVILLE ALLIANCE

> \$50.000+ UNITED WAY OF

GREATER KNOXVILLE

\$20,000+

\$200,000+

FOUNDATION

DOLLYWOOD FOUNDATION

IMAGINATION LIBRARY

January-December 2024

GOVERNOR'S EARLY LITERACY

\$10,000+

BOYD FOUNDATION

SUPREME EMBLEM CLUB OF THE UNITED STATES

VARIETY THE CHILDREN'S CHARITY

\$5,000+

STEVE & ANN BAILEY

CITY OF KNOXVILLE

CLAYTON HOMES

FRIENDS OF THE LIBRARY

HASLAM FAMILY FOUNDATION

HOME FEDERAL BANK

LANTRY FAMILY FOUNDATION

PILOT COMPANY

SOUTHEASTERN DERMATOLOGY

STOWERS MACHINERY CORPORATION

\$2.500+

THOMAS & LINDSEY BOYD

FOOD CITY CHARITABLE **FOUNDATION**

KATOM RESTAURANT SUPPLY PADDISON FOUNDATION

REGAL FOUNDATION

\$1.000+

AXLE LOGISTICS

WHITFIELD & BRITTANY BAILEY

BRIA BOUKOVALAS

MARTY BROWN

BUCKEYE CORRUGATED, INC.

RYAN CHESNEY

COVENANT HEALTH

DOLLYWOOD COMPANY

DOMINION DEVELOPMENT PEGGY & JERRY FAERBER

ALI FRALEY

WILL HAMMOND

HARPER AUTO

MAYOR GLENN JACOBS KNOXVILLE PEDIATRIC

ASSOCIATES

PERSHING, YOAKLEY & ASSOCIATES (PYA)

PIGEONFORGE.COM

RATHER & KITTRELL CAPITAL MANAGEMENT

RICH & JANE RAY

ANN STAUP TARA STURDIVANT

KYRI AND DOOLEY TOMBRAS THE TRUST COMPANY

TVA

UNIVERSITY OF TENNESSEE LIBRARIES

YEEHAW BREWING LLC WALLACE REAL ESTATE

ZACH WALTON





A message from Mayor Glenn Jacobs

I am a proud Knox County Public Library cardholder. As one of our community's greatest assets, our library does an excellent job of serving our residents with critical resources for lifelong learning. It is particularly inspiring to me that ours is the longest, continuously operating public library in the state. Since 1886, Knox County Public Library has served as a cornerstone of education and enrichment, offering books, technology, and programs that inspire curiosity and foster connections. Whether it's helping a child discover the joy of reading, assisting job seekers with career resources, or preserving our region's rich history, the Library plays a vital role in empowering residents of all ages.

Beyond books, our Library is a hub for innovation and engagement. From early literacy programs like Dolly Parton's Imagination Library and Read City to cultural events, historical archives, and digital resources, it ensures that everyone has access to the tools they need to succeed. As we look to the future, I encourage all Knox County residents to take full advantage of this incredible institution. Together, we can continue to build a stronger, more informed, and connected community.

Knox County Public Library is a department of Knox County Government, under Knox County Mayor Glenn Jacobs. www.knoxcountylibrary.org





Treasure





